CONGO

ONLINE SOLUTIONS SARL

I T, Telecom & Networks
Electrical & Instrumentation
Mechanical & Engineering works
Civil & Construction

Quality In Everything We Do.

Our Business Verticals

IT Products & Services

- Hardware & Software
- Managed Services
- Repairs and maintenance services
- Consultation and Implementation services
- Project management & deployment

Electrical, Instrumentation & Control Systems

- Design, Engineering & Validation.
- Plant Consultancy Services
- Stand alone PLCs & Hot Redundant Automation Package
- PLC, SCADA, DCS, & HMI
- 3rd Party Integration services.
- FAT, SAT, Plant Start Up Services, testing & commissioning.
- Factory & Process Instrumentation
- PLC, VSD, SCADA, MCC, PCC, RIOs, DB & Electrical Panels
- Assembly & Fabrication.
- Site Engineering Services
- Documentation & Drawing Package.

Electromechanical & Fabrication Services

- Refurbishing & manufacturing of Cathode Plates using machinery from CATHODEX
- Mechanical fabrication services
- Manpower supply services
- Design of Hydraulic Manifolds
- Fabrication of puddle pipes, process lines, HDPE piping layout & welding
- SS & CS process piping works
- Design, manufacturing & supply of Pump Skids
- Manufacturing & supply of Tanks & Silos

Civil Construction Services

- Trenches, Cafeteria, Heavy-duty flooring
- Launders & Check dams
- Commercial building, Offices & Hotels
- Industrial revamp of sheds

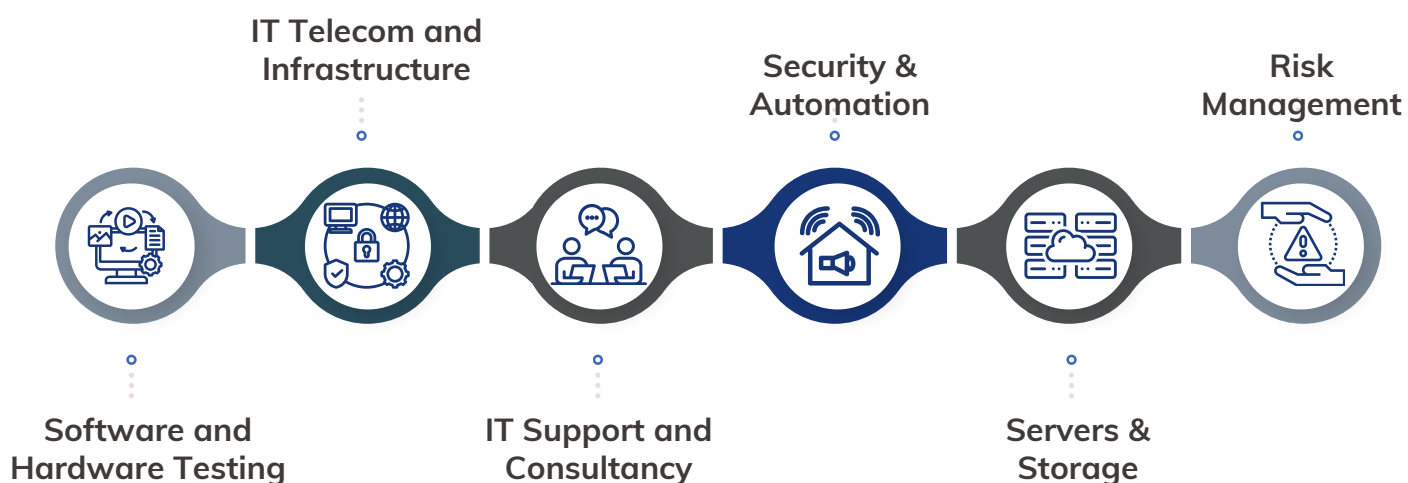# I T, Telecom and Networks

INFORMATION TECHNOLOGY

TELECOM

NETWORKING

SERVERS & STORAGE

ENTRANCE SECURITY SOLUTION

our services

IT Telecom and Infrastructure

Security & Automation

Risk Management

Software and Hardware Testing

IT Support and Consultancy

Servers & Storage

Services We Offer

Hardware and Software Sales

COS provides hassle free service for endless software installation, configuration & setup, software licensing, operating systems and equipment updates. We are partnered with the best in field to provide quality hardware and software at affordable price.

COS provides sales & services for the products like

- *Desktops*
- *Laptops*
- *Printers*
- *Routers*
- *Switches*
- *Operating systems*
- *Infrastructure hardware*
- *Warranty services*
- *And lot more...*

Hardware and Software supports

- *Install hardware and software systems*
- *Configure computer networks*
- *Maintain & repair equipments*
- *Troubleshoot computer issues*
- *Setup computer security measures*
- *Offer technical support on-site or via phone or email*

Managed IT Service & Support

COS manages customers IT infrastructure and end-user systems, on a proactive basis and under a subscription model thereby providing information and technical support to end users which would reduce operational costs, lower IT expenses and also conserve capital budget so that you can concentrate on business strategy rather than spending the time for planning infrastructure handling.

We deliver services, such as network, application, infrastructure and security, via ongoing and regular support and active administration on customer's premises, in their MSP's data centre (hosting).

- *MANAGED IT SUPPORT*
- *MANAGED PRINT SOLUTION*
- *MANAGED DESKTOP/LAPTOP/SERVER (Device as a service)*
- *MANAGED CLOUD SOLUTIONS*
- *MANAGED IT INFRA*
- *Data centre Management*
- *Managed WIFI solutions*
- *Managed Physical Security – Building / Entire site*
- *Managed Surveillance*
- *Network Monitoring*

Software and Hardware Testing

COS can maintain your product's functionality by developing comprehensive test plans and detailed test methodologies throughout the development cycle. We offer quality testing service irrespective of the framework, operating system, platform or devices your organization work on.

COS offers quality assurance (QA) testing services like

- *Automation Testing*
- *Test Consultation, Strategy and Planning*
- *System Performance Testing and Validation*
- *Load Testing*
- *Lifecycle Testing*
- *Device Testing*
- *Wi-Fi & Network Testing*
- *Operating System Testing*

Types of Testing

- *Unit Testing*
- *Performance Testing*
- *Integration Testing*
- *User Acceptance Testing*
- *Systems Testing*
- *Automated Testing*
- *Compatibility Testing*
- *Compliance Testing*
- *Security Testing*

IT Telecom and Infrastructure

COS offers superior solutions for your specific Server and Storage demands through our world class partners providing our customers with the best cost effective solutions. We provide both custom pre-made and after sales such as storage, connectivity, virtualization and servers.

Servers & Storage

- *Server Hosting*
- *Server Implementation*
- *Server Integration & Virtualization*
- *Data center consolidation*
- *Storage Implementation*
- *Storage Management*
- *Storage Consolidation*
- *Storage Virtualization*
- *Data Protection & Data Migration*

Cables

A well-designed structured cabling system can:

- *Increase uptime*
- *Optimize scalability*
- *Maximize return on investment*
- *Decrease technology footprint (amount of space a particular unit of hardware or software occupies)*
- *Minimize operating expenses*

Network
Disaster & Backup

IT Support and Consultancy

COS offer experts with industry experience and best tools to access your entire support operation while looking at your IT support services holistically, identifying improvement areas that have the greatest impact on business. We could transform your enterprise IT and improve your business efficiency with highly effective IT strategies and implement innovative solution with our IT consultancy services.

- *Digital Strategy Consulting*
- *IT Strategy Consulting*
- *Technology Consulting*
- *IT Strategy and Planning*
- *IT Service Management Assessment*

IT assessments include:

- *IT Organizational Assessment*
- *Information Technology Assessment*
- *Financial IT Assessment*
- *Business Aligned Information Technology Assessment*
- *Business Continuity Plan And Disaster Recovery*
- *Security Assessments*
- *Business Processes and Cost Optimization*
- *Risk Management*
- *Program and Project Management*
- *IT Leadership Services*

Security & Automation

COS provides the best products & solutions of proficient quality to satisfy Security and Automation needs of customers. We offer a full range of surveillance, access, fire, building automation and building management solutions. COS is a leading service provider of CCTV camera maintenance service, fire alarm maintenance service, access control maintenance service, PA (Public Address) system maintenance service.

Security
Fire Alarm and Detection
Access Control
Entrance security solution

Key Industries

- **Mining**
- **Security**
- **NGOs**
- **Government**
- **Telecommunication Facilities**
- **Financial institutions**
- **Educational institutions**
- **Retail & Commercial Centers**
- **Residential Properties**
- **Health Care Institutions**

About Us

Welcome to COS, your trusted partner for products and services.
COS is created in 2013 by group of individuals with passion for delivering quality products and services to customers in DRC. We are committed to delivering excellence in every interaction, providing unparalleled service tailored to meet your unique needs. Our services are designed to meet both the immediate and long-term needs of our clients and are customised to take their business model as well as budget into account.

Our Mission

Our mission at COS is to redefine service excellence. We strive to exceed expectations, foster long-lasting relationships, and make a positive impact on the lives of our clients and communities.

What Sets Us Apart

Passionate Team: *Our team comprises dedicated professionals who are passionate about delivering exceptional service. With a wealth of expertise and a customer-centric approach, we go above and beyond to ensure your satisfaction.*

Customized Solutions: *We understand that every client is different. That's why we offer personalized solutions tailored to your specific requirements, ensuring that you receive the support you need, when you need it.*

Innovation: *Innovation is at the heart of everything we do. We continuously seek new ways to enhance our services, leverage technology, and stay ahead of the curve to better serve you.*

Integrity and Trust: *Integrity and trust form the foundation of our business. You can rely on us to uphold the highest standards of honesty, transparency, and ethical conduct in all our dealings.*

Our Culture

At COS, our culture is the cornerstone of everything we do. We believe in cultivating a workplace where every individual is valued, respected, and empowered to thrive.

Our culture is characterised by:
Collaboration and Teamwork, Continuous Learning and Growth, Transparency and Open Communication, Integrity and Ethics, Innovation and Creativity, Work-Life Balance, Celebrating Success, Giving Back to the Community.

COS TECHNOLOGY PARTNERS (OEMs)

Partner logos: Lenovo (Authorized Warranty Service Provider), HP Gold Partner, Hewlett Packard Enterprise, ifm, Dell, Autodesk AutoCAD, Microsoft, Fortinet, Rajant, Moore Industrial Automation and Optimisation, Motorola, Cisco Select Partner, Kenwood, Siemens, Mogas Severe Service Ball Valves, Schneider Electric, ABB, Climaveneta (Mitsubishi Electric Hydronics & IT Cooling Systems S.p.A.), CompAir, Flo-Tek (Flow better with us), Castolin Eutectic / Eutectic Castolin, Artic Driers International (Pty) Ltd, Becker Mining Systems, Vega, Endress+Hauser, Wika, Hitachi Inspire the Next, ACS Automation Control Solutions, Nidec Motor Corporation, Control Techniques, JB Switchgear Solutions

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