



**CONGO**  
ONLINE SOLUTIONS SARL

[www.cosrdc.com](http://www.cosrdc.com)



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## About us

COS is created in 2013 by the "customers" who are in need of an extra mile technical support, committed delivery with quality and for the "customers" in DRC by people who had a strong commitment to DRC.

Our services are designed to meet both the immediate and long-term needs of our clients, and are customized to take their business model as well as budget into account. COS has grown to its current state because it not only delivers the best of the breed technologies that are the right product for our client, but also supports it on 24\*7 regime.

## Our Mission

Customer Focused Organisation Committed to consistently deliver services to our esteemed customers. Team work, Respect, Dignity, Integrity, Enthusiasm, Confidence. Our values are fundamental beliefs. They guide our decision, actions and behaviour. And the way we serve our customers every day.

## Our Vision

COS SARL – Congo Online Solutions is focused in serving the telecom and IT requirements of the Mining and Corporate Customers. We provide services from Solution Designing, Hardware / Software Identification, Procurement, Logistics, and Management of all IT & Telecom needs.

## Our Culture

Our culture is based on mutual respect and teamwork that promotes personal responsibility and initiative at all levels. We are passionate about helping our colleague to achieve their potential. Together, we strive to make a difference to our customers and to the communities in which we live and work.







## IT & Telecom

### Hardware and Software Sales

COS delivers hardware and software supply which precisely matches the requirements with purchase, guaranteeing the right solution is implemented every time.

### Managed IT Service & Support

COS have a team of talented experts to provides you innovative solutions and services to manage, maintain and support your IT and telecommunications infrastructure.

### Software & Hardware Testing

COS have a team of well experienced and qualified engineers who follow the National Credit and Qualification Frameworks for testing. Training handled by certified trainers.

### IT & Telecom Infrastructure

COS addresses client's key business assets from the multiple perspectives required to allow an organization to become an effective digital enterprise with the help of our end-to-end infrastructure services.

### IT Support & Consultancy

COS is the authorised Support center of many major OEM's in DRC. We also do consultancy service to analyse our Customers basic issues, identify the proper requirements and guide to opt the suitable solution.

### Security & Automation

COS Building Management System - BMS or Building Automation system is a control system installed in buildings that controls and monitors the building's mechanical and electrical equipment for both industrial and consumer buildings.







## Electrical, Instrumentation and Industrial Automation

### Design & Engineering

COS provides detailed designs of instrumentation and control systems and field instrument's architecture and specifications, giving a clear idea to the client before starting the project.

### Procurement & Supply

COS identify clients key requirements & precisely matches the same with purchase from the authorised OEM channel. We ensure the right product for the right solution at right time.

### Construction & Installation

COS undertakes onsite Construction and Installation of Electrical, Instrumentation & Industrial Automation facilities including programming on an extreme operating environment.

### Testing & Commissioning

Whether revamping or starting a new project, COS assures that all systems and components are designed, installed, tested, operated, and maintained to the highest operational standards.

### Maintenance & Upgrades

COS is ready and able to assist your organization with a wide range of field support and services from maintenance and repair of existing equipment to complex installations of new systems.

### AMC Support

COS have a team of experts and support center to provide Annual Maintenance Contract with 24X7 support for your equipments, guards your reputation and accountability for the maintenance.





## Key Industries

- Mining
- Security
- NGOs
- Government
- Telecommunication Facilities
- Financial Intitutions
- Educational Intitutions
- Retail & Commercial Centers
- Residential Properties
- Health Intitutions







## Our Partners





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